Cumberland council wants to ensure that children are safe and protected. If we have concerns that your child is at risk of significant harm, some staff are mandated to report these to the Child Protection Helpline. We use a tool called the Mandatory Reporter Guide (MRG) to help determine when and what we need to report.

We also want to support and resource families who are facing issues such as; domestic violence, mental health, substance use, financial hardship, housing stress, social isolation or other parenting concerns.

If you are concerned about the safety, protection or wellbeing of a child or young person please contact the Child Protection Helpline on 132 111 and you can discuss concerns with one of our staff members.