

# Social media terms and conditions of use

By using\* any Local Government NSW (LGNSW) social networking site (our Twitter, Facebook, YouTube, LinkedIn, or other accounts) you're agreeing to be bound by our terms and conditions, and [privacy policy](#). If you do not wish to be bound by our terms and conditions, you should not use any of our sites.

We may change the social media terms and conditions at any time and without notice. Your continued use of our social networking site(s) means you accept any new or modified terms and conditions.

\* Using our social media sites means accessing our sites/accounts to read or review information or to engage and interact with others by posting comments.

## Our accounts

- Our social media accounts are generally monitored between 9am and 5pm Monday to Friday
- Our social media accounts are intended to share LGNSW views; local government news, information and advice; and raise public awareness about the work of LGNSW and councils, their current challenges and services provided to communities
- If we follow other organisations and individuals this does not imply endorsement of any kind
- If we repost information from another organisation or individual, we do not guarantee the accuracy or factual correctness of that information.

## Free speech and defamation

Your ideas, views, questions, complaints and compliments are welcome. You are encouraged to join in open conversation and debate through our social networking sites. All we ask is that you participate in a respectful and constructive manner.

This means you must not:

- post false or mischievous statements about individuals, companies, councils or governments you know to be false or have no reasonable basis to believe to be accurate
- use our social networking sites for promotional, advertising or commercial purposes. Put simply, if you spam us we will block you and notify the proper authorities
- encourage, provide information regarding, or in any way help others to harvest contributors' email addresses and other personal information for any use whatsoever
- break the laws or encourage others to break the laws of Australia and its states and territories in any way, including privacy laws

- swear, defame, insult, harass, abuse or be disrespectful to anyone via our social networking sites.

You must also declare your association with particular organisations when and if this is appropriate.

We reserve the right to will remove any comments posted on our social media sites.

## **Security and corruption**

- You are responsible for your own security settings when you access any of our social networking sites
- Users will not knowingly attempt to transmit, or encourage others to transmit, viruses or malicious programs of any kind to any posted email addresses or via any posted information, images or links published on our social networking sites
- You will not attempt to gain illegal access to any component of our social networking sites.

## **Moderation and terminating access**

- If you breach any of our rules we may at any time, without prior notice and at our sole discretion, remove any post, suspend your access for a period of time or block you permanently from accessing our social networking site(s)
- We are not responsible for any actions, claims, proceedings, or liabilities arising out of your violation of our social media terms and conditions. You are responsible for all statements made by you
- If you believe someone has breached our terms and conditions please notify us at [communications@lgnsw.org.au](mailto:communications@lgnsw.org.au).

## **Disclaimer of warranties and liabilities**

- From time to time, we and other contributors may provide commentary on a broad range of issues, organisations and government in NSW, Australia and elsewhere
- We cannot, and do not, warrant the completeness or accuracy of the content found on our site, or its usefulness for any particular purpose. Nor do we represent or warrant that the content on the site complies with the laws of any country. When you access the site you do so at your own risk. While we try to keep the site open and functioning day and night, we cannot promise that the site will be available uninterrupted, timely, secure, or error-free
- The views expressed and published on our social networking sites by any person are not necessarily our views, and we do not guarantee the accuracy or currency of any comment or information. We accept no responsibility arising from reliance by any person or party on any comment or information published on our social networking sites

- We also reserve the right to be wrong, and to post retractions and apologies when we're asked, when we consider them to be necessary, and of course, at our discretion.

## **User liability**

Users agree to indemnify us and our officers, employees and agents against all claims, demands, damages, costs, penalties and liabilities caused by your breach of these terms and conditions.