



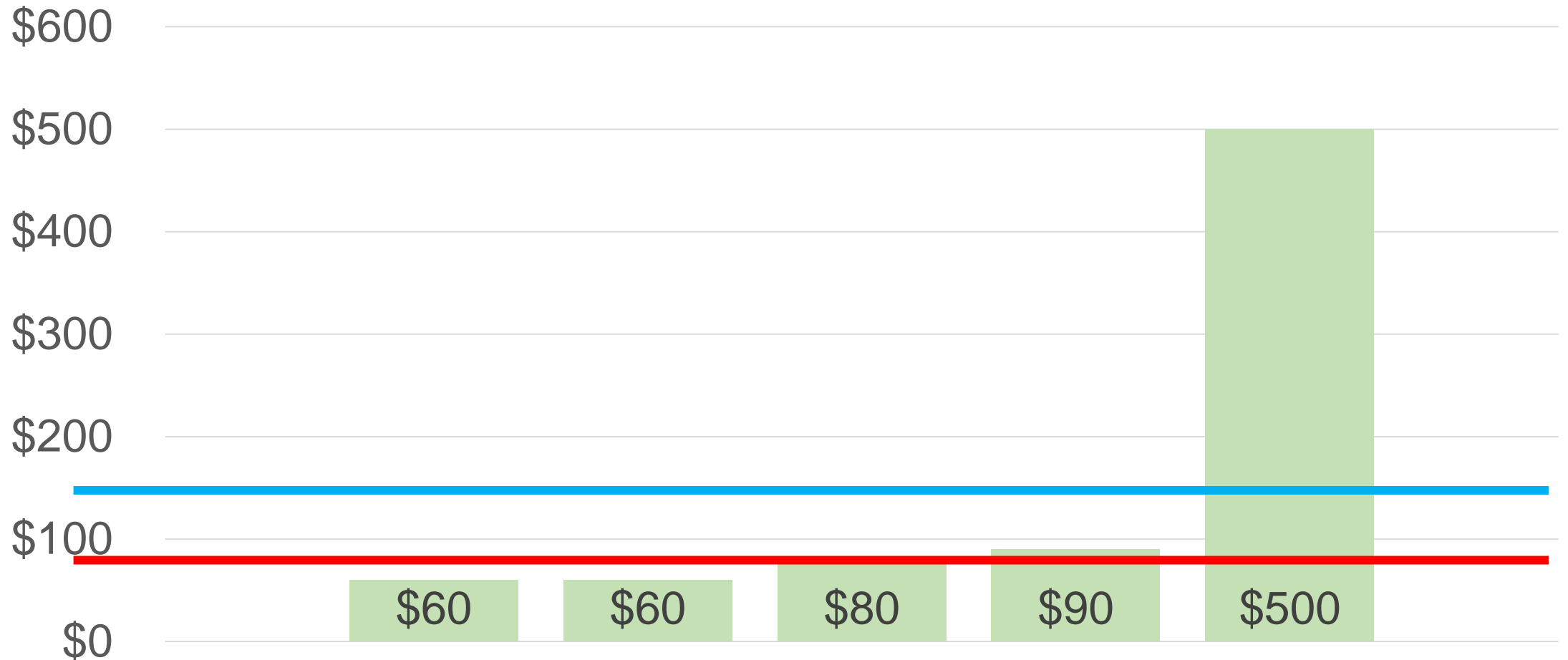
L&D Metrics – Recent Results and Future Measures

LGNSW L&D Network Meeting
6 June 2017

Greg Ptok

Founder & Managing Director, Ptok Consulting

When thinking about comparative reporting, what is a “typical” result?

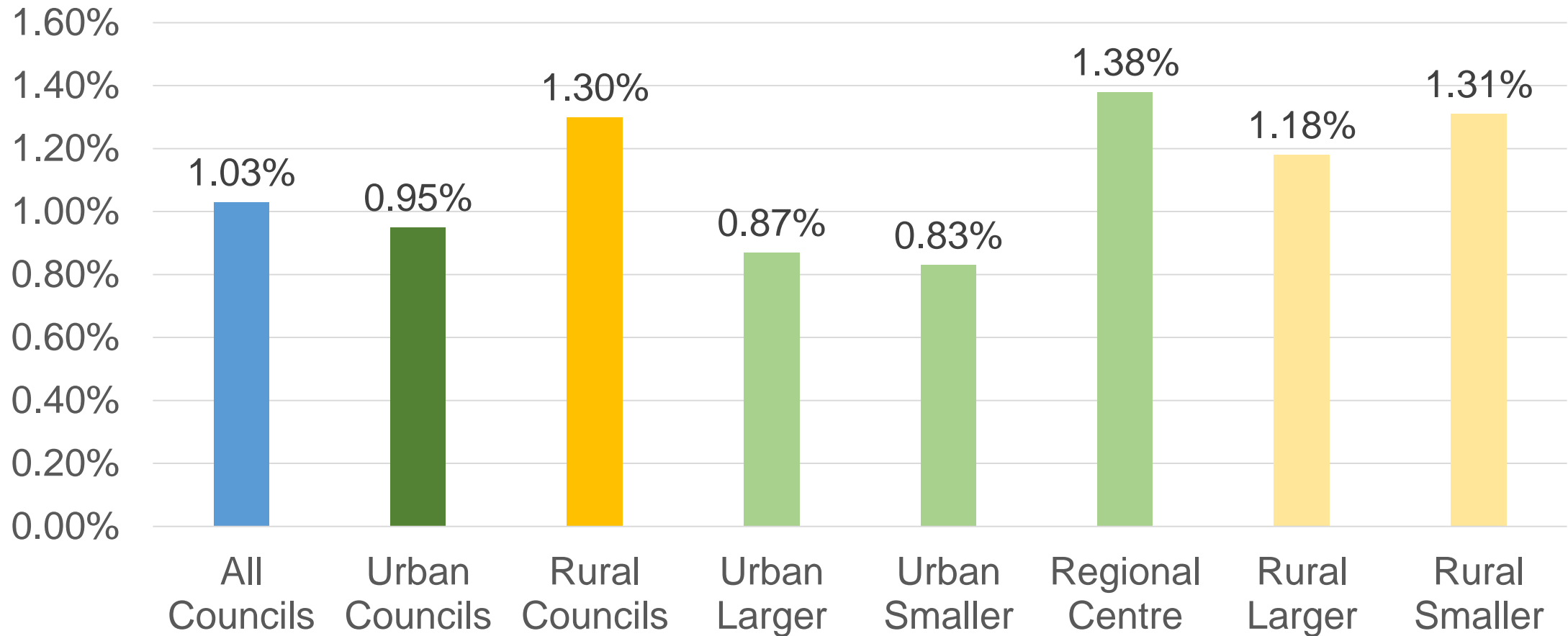


What L&D Metrics do we currently report on?

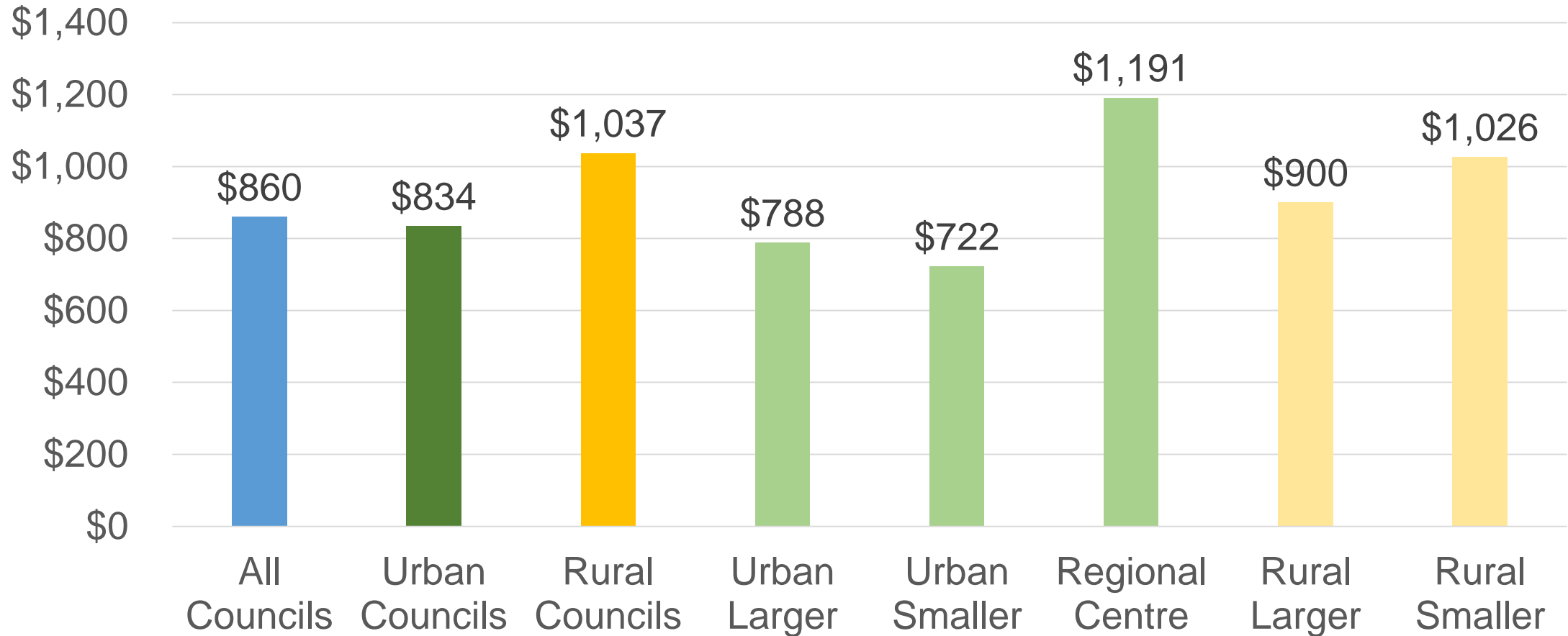


- L&D Investment
 - Percentage of labour costs
 - Per staff member
 - Per FTE
- Percentage of staff receiving education assistance

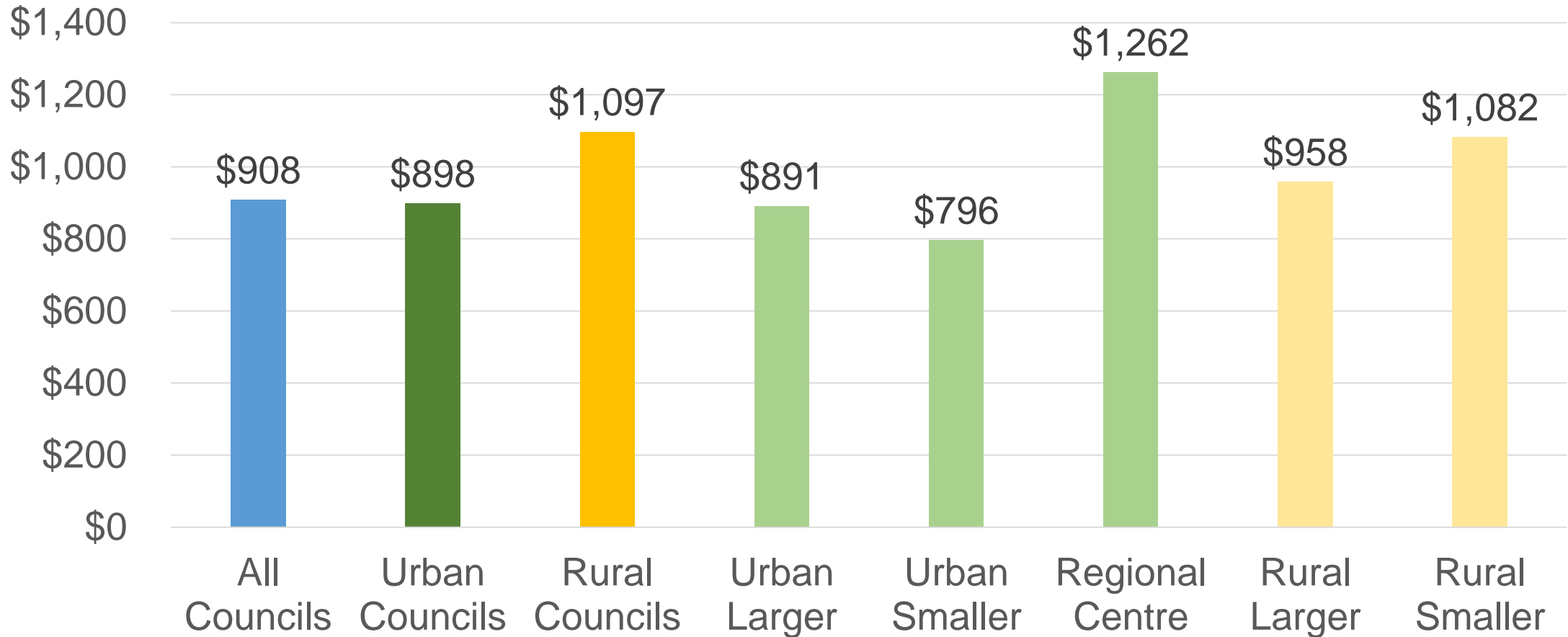
What percentage of labour costs are invested in L&D?



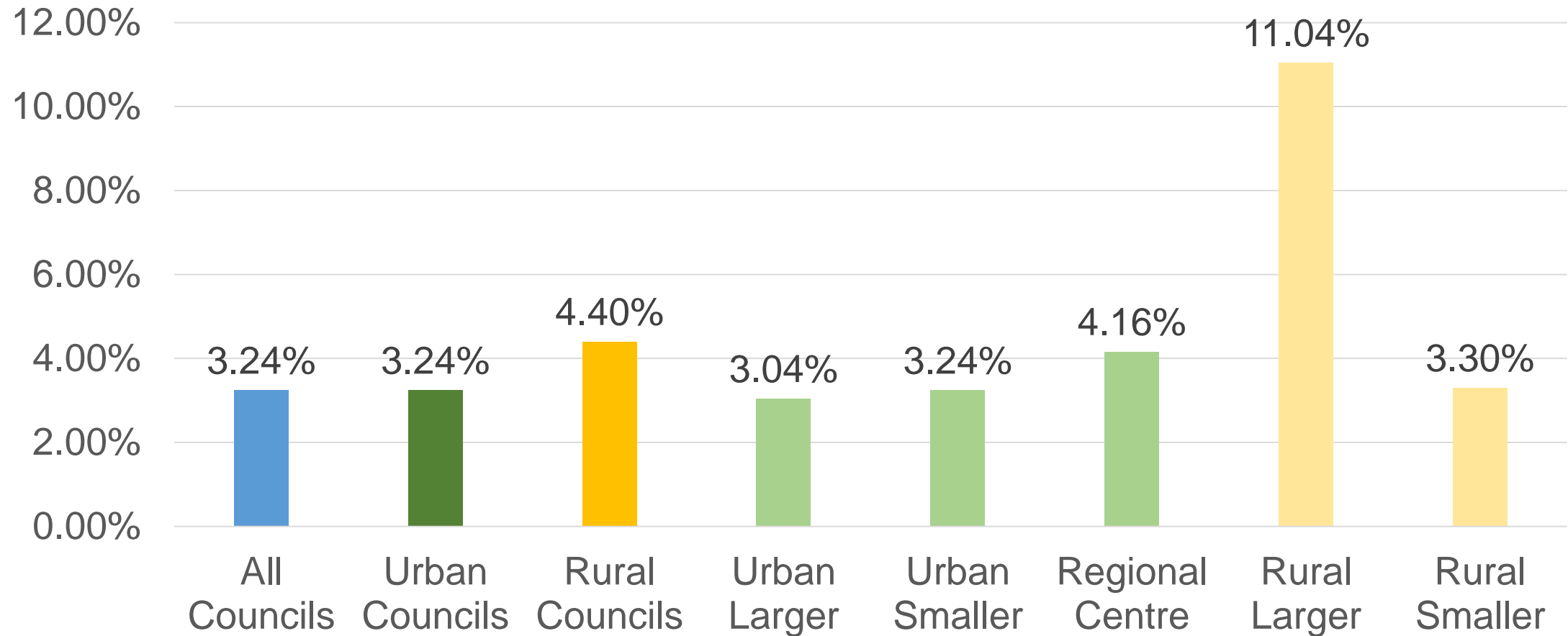
How much is the L&D Investment per staff member?



How much is the L&D Investment per Full-Time-Equivalent?



What Percentage of Staff receive education assistance?



Discussion



What are the limitations of L&D reporting at the moment?

What sort of reporting would be of interest?

Reporting elsewhere (handout)



- Other LGAs
- LG Professionals / pwc
- Other levels of government
- Global ideas

Focus for 2017 survey



- Which measures would you like reporting on?