

Sector Support and Development Officers' (SSDO) Network

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LGNSW Meeting 14 March 2017

SMC Function Centre

Facilitator: San Jose Training & Coaching

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SSDOs

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YOU are very
important

SSDO roles

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Inform
Support
Develop
Link up
Enable
Empower

Committees

Consultation/Advocacy

Projects

Events

Service

Council as funding body

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- Inform, guide and support Councillors and Senior Management on aged and disability reforms (or the Administrator)
- Inform, guide and support local residents on aged and disability reforms
- Develop and implement Disability Inclusion and Action Plan (DIAP)
- Coordinate Access committees and implement relevant actions
- Advocate on behalf of the LGA- consult or participate as part of a consultation process
- Amalgamation-related task/s

Department of Health (DoH) as funding body

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- Inform, guide and support service providers on Aged Care reforms
- Coordinate regional Aged service provider forums
- Continue providing aged-related information and/or services within the LGA
- Continue implementing aged-related projects within the LGA
- Advocate on behalf of the aged service providers
- Advocate continued funding subsidy (are you leaving a blueprint of your significance?)

Family and Community Services (FACS) as funding body

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- Inform, guide and support service providers on NDIS reforms
- Coordinate regional Disability service provider forums
- Continue providing disability-related information and/or services within the LGA
- Continue implementing disability-related projects within the LGA
- Advocate on behalf of the disability service providers
- Advocate continued funding subsidy (are you leaving a blueprint of your significance?)

SSDO Network

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Share knowledge, ideas, experiences, solutions

Network

Prioritise

Create a vision

Advocate

Aged Care Reforms

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Increasing Choices in Home Care

- Consumer will choose who provides their care, and they can change their provider at any time.
 - HCP \$ portability
 - Unused \$—less any account fee—follows consumer
- ‘National prioritisation system’ managed by MAC (based on relative needs and circumstances and the time they have been waiting for care, regardless of where they live).
 - In March 2017, 11,000 HC packages were released
 - Total number of home care packages across the country will still be capped
 - The Government is still committed to delivering 100,000 packages by the end of 2018
- Red tape and regulation for providers will be reduced.
 - Ability of an organisation as a whole to deliver quality care
 - Approved providers...opt in to provide home care, rather than go through a full application process
 - Once approved provider status has been granted, it will no longer lapse after two years
 - From 1 July 2016 to 30 July 2020, \$136.6M will be invested in the MAC contact centre (set up correctly on the MAC portal to better connect with assessors and consumers!)

Aged Care Reforms continued

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National Aged Care Advocacy

Completed review of the Commonwealth Aged Care Advocacy Services and released the final report

- recommended the development of a National Aged Care Advocacy Framework to support a nationally consistent approach to the delivery of advocacy services
- The outcomes of the review will inform the design of future aged care advocacy services which focuses on individual support and is accessible to all consumers
- National Aged Care Advocacy Program (NACAP) open funding round closes on 31 March 2017 and is seeking to find a successful provider or providers
 - NACAP provides free, independent, confidential advocacy support to older people (incl families or reps) who are living with frailty or disability and receiving or seeking to receive Commonwealth-funded aged care services
 - Up to \$25.7M GST exclusive is available for 1 July 2017 to 30 June 2020.

Meals on Wheels

- On 15 February 2017, the Australian Government launched the Meals on Wheels (MOW) National Meals Guidelines.
 - It is a handy tool that can benefit older people and MOW providers to guide them in devising menus based on nutritious principles.

Disability Care Reforms

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National Disability Insurance Scheme (NDIS)

- Registered providers' service delivery shifts from welfare-based to market-based
 - Approved providers increased by 45% from 3,519 at 30 June 2016 to 5,110 at 31 December 2016. NSW has the highest number at 2,365. (COAG Disability Reform Council report Dec 2016)
 - On 1 July 2016, the NDIS commenced transitioning to full scheme. At 31 December 2016, the NDIS was operational in the following additional locations: Central Coast, New England, Northern Sydney, South Western Sydney, Southern New South Wales, Western Sydney, and the remainder of the Hunter and Nepean-Blue Mountains regions in New South Wales
 - From 1 July 2017, the NDIS will be in place across the rest of NSW and people living in Northern NSW, Mid North Coast, Sydney, South Eastern Sydney, Illawarra Shoalhaven, Murrumbidgee, Western NSW, and Far West NSW
- Local Area Coordinators (LACs) are helping pwd and families access NDIS scheme

Disability Care Reforms continued

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- Increase in the funding for the sector from \$8B per year to \$22B per year
- Increase in the number of participant-consumers from just over 30,000 at the end of the trial at 30 June 2016 to approximately 460,000 by the end of 2019-2020.
- NDIS Market Approach document released in November 2016.
 - 61,215 people have received individualised plans. In NSW, there are 28,777 as per Quarterly Report 31 Dec 2016.
 - The COAG Report Dec 2016 identified some pressures which will require monitoring such as the higher than expected number of participants approaching the Scheme.

Disability Care Reforms continued

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Information, Linkages and Capacity Building (ILC)

- The most recent version of the ILC Commissioning Framework was released late last year. The Framework explains how the ILC Policy will be implemented through a commissioning process (grant process). Summary:
 - Outlines the vision for ILC to build an ordinary life for people with disability through greater community inclusion.
 - Explains how the outcomes that ILC will achieve for pwd contribute to the vision and community inclusion.
 - Describes the role of ILC in NDIS.
- \$13M was allocated to the Community Inclusion and Capacity Development (CICD) Program. It was established as part of NDIS to fund ILC component of NDIS.
- Timeframes for ILC Jurisdictional Based Grant are:
 - ACT- commenced in late January 2017. Application process will be completed in time for funding to commence from 1 July 2017.
 - SA & NSW- 1 July 2018
 - Vic, Qld, TAS & NT- 1 July 2019
 - WA- to be advised
- The ILC National Readiness Grant closed on 8 March 2017. Refer to ILC toolkit for info and assistance.

Sector Support and Development Activities

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- In other states such as Queensland, they have positions such as Senior Provider Engagement Officer working within NDIS
 - The role assists with the establishment and ongoing engagement in the large regional hub, work with both internal (teams within the Agency, key Commonwealth Agencies, and relevant Minister's Officer) and external stakeholders (state jurisdictions and sector representatives) to help implement NDIS in the region
 - Assists with the design and implementation of initiatives for the region, working closely with State/Territory Government, the disability sector and others. Work closely with service providers to explain how to do business with NDIS, understand the impacts of the individualised funding reform and engage on strategies to ensure choice and control and a client centred approach.
- ILC grant- some of you may have been referred to ILC to apply for funding for your capacity-building projects

Creating a Vision, Prioritising

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Small discussion group- 20 min

- Where are we focusing now?
- Where do we need to focus in the future?

Large group- 20 min

- Choose top 4 priorities
- Large group's final top 5 priorities

Next network meeting

- Keep top 5 in the agenda

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