



Australian Government
Department of Social Services



Update on Commonwealth Home Support Programme

Local Government NSW Community Care Forum

Ed Hughes
Aged Care Programmes - NSW & ACT

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Transition to Commonwealth Home Support Programme (CHSP)

Where are we now?

- Majority of current grant agreements have been extended from 1 July 2015 to 31 October 2015;
- Draft CHSP Programme Manual, Fees Policy and Good Practice Guide have been released
- Aged Care Road shows took place in March and April 2015
 - My Aged Care Webinar on 26 May 2015
- Successful tenderers for the Regional Assessment Services announced

Commonwealth Home Support Programme

Service Group 2

- Assessment
- Case Management
- Client Care Coordination

Commonwealth Home Support Programme

Service Group 2 (*continued*)

- Counselling/Support, Information and Advocacy
- Non-Output Services

Commonwealth Home Support Programme

My Aged Care is the entry point

Four sub-programmes, based on target groups:

- Community and Home Support
- Care Relationships and Carer Support
- Assistance with Care and Housing
- Service System Development

Current Reviews

Service System Development (non-output) activities including:

- HACC Development Officers
- Aboriginal HACC Development Officers,
- Training and Volunteer agencies,
- Multicultural Access Workers,
- Ageing and Disability Workers employed by local government,
- HACC service type peaks and some dementia activities.

Current Reviews

Dementia Programmes:

- In February 2015 the Government announced an analysis of DSS dementia programmes
- The Department has engaged KPMG to undertake this analysis
- KPMG are currently conducting workshops around Australia (April and May 2015).

My Aged Care

Changes from 1 July 2015:

- Standardised National Assessment Framework
- Enhanced service finders
- Electronic Referrals to Service Providers
- Self management of Service Provider data
- Portals for clients, carers, assessors and providers to access the system
- Commencement of Regional Assessment Services

RAS Tender Announced

- 13 organisations have been selected to deliver the RAS across the country. Over 75 subcontractor organisations.
- Full list of providers available on the DSS website
- Further Information available at:

<https://www.dss.gov.au/our-responsibilities/ageing-and-aged-care/aged-care-reform/my-aged-care>

- All enquiries regarding the RAS RFT and evaluation process must be directed, in writing, to the RFT contact officer at **RASsourcing@dss.gov.au**

Where to from here?

What's happening now?

Four-month contract extensions being progressively offered and finalised

Arrangements for former Service Group 2 and non-output services to be finalised

Final versions of Programme Manual, Fees Policy and Good Practice Guide to be released (TBA)

Stage 1 - What's happening from 1 July 2015?

Commencement of the My Aged Care Regional Assessment Service

Establishment of new CHSP Grant Agreements

Stage 2 - What's happening from 1 November 2015?

Commencement of new CHSP Grant Agreements

For more information

- Ongoing updates DSS website and briefing sheets / consultation papers: www.dss.gov.au/chsp
- Email questions to chsp@dss.gov.au
- Presentation and FAQs www.DSS.gov.au/AgedCareFurtherInfo
- Questions AgedCareReformEnquiries@dss.gov.au
- DSS You Tube Channel www.dss.gov.au/information-for-service-providers
- My Aged Care website (www.myagedcare.gov.au) or 1800 200 422*
- Aged Care Portal: HACC.support@dss.gov.au or 1800 222 471
- The Australian Aged Care Quality Agency (<https://www.aacqa.gov.au>)