



ALIGN AND PARTNER

**GLEN INNES SEVERN COUNCIL;
GUNNEDAH SHIRE AND
URALLA SHIRE
WORKING TOGETHER.**

OUR REGION

- 93,000 kilometres – a space roughly 1.3 times the size of Tasmania – spanning from Quirindi in the south, to Tenterfield and Mungindi in the north, east to Armidale, and west to Wee Waa.
- More than 185,000 people live in the towns, cities, villages and remote communities dispersed throughout our region.



OUR COMMUNITY SUPPORT SECTOR

- Covering 13 Local Government areas
- 3 Local Government providers
 - 257 Home Care Packages (mainly Level 2, some 4's)
 - Community Options Projects
 - National Respite for Carers
 - Home and Community Care (all output types)
 - Disability Respite;
- Aboriginal consumers and all employ Aboriginal staff. (10 Aboriginal Elders centers)
- We know about and access the more remote consumers that often other organisations miss or refuse to take on.



MEMORANDUM OF UNDERSTANDING

- **Country Support Alliance** is a partnership underpinned by an MOU:
 - **AIM:** Expanding and improving services provided to our communities by enhanced collaboration and resource sharing on a regional basis;
 - limited to Community Services portfolios,
 - Share information and resources amongst parties;
 - Consider the submission of joint funding applications/tenders;
 - Develop agreed processes to improve and enhance the delivery of quality Community Services.



MOU - VALUES

Values:

A person-centred culture that includes concern for the well-being of consumers and their families, humane concern, empathy, imagination, hope, optimism, and confidence in services to meet the needs of consumers and their carers.



MOU -PRINCIPLES

- Consumer directed care –consumers are at the **centre of coordinating and directing** their supports;
- Communicate and work in a **collaborative, cooperative and transparent way**, sharing information, research, opinions and ideas;
- Recognise and respect the **differing skills, expertise and values** of each other;
- Actively foster a **culture of learning**;
- Active participation in development of **shared work**;
- Not use information gained through participation in this initiative for commercial or competitive advantage;



JOINT INITIATIVES- SUB-CONTRACTING

- Joint Procurement process to meet legal tender requirements of \$150K + in 3 years
- Standardised sub-contracting agreement
- Joint tender and evaluation process
- Joint council recommendations



JOINT INITIATIVES- PRACTICE FRAMEWORK

- Supporting staff in support facilitation
 - How we receive and participate in professional supervision;
 - Training and education;
 - Provides a means to check what is going well and what isn't;
 - Opportunity for self-reflection and continued learning about our practice, our work and ourselves.



FUTURE BENEFITS & OPPORTUNITIES

- Regional Footprint – We have the knowledge, the courage and have done the planning;
- Sector Growth – Recognition outside our current services – expanding into new areas;
- Procurement – Shared tendering, reduced cost;
- Make arrangement more formal – use name for all our services;
- Flexibility – ready to respond.



QUESTIONS

Any questions?

