

Message from the President

LGNSW President, Cr Keith Rhoades AFSM provides an update on local government issues.

Council Roadside Reserves Grants

New funding of \$1.46 million is being made available to councils as part of a three-year project to help manage roadside reserves.

Campaign to Restore the Financial Assistance Grants Indexation

The Australian Local Government Association and LGNSW are asking councils to support a campaign to restore the indexation of financial assistance grants from 2017/18.

Development Assessment Best Practice Guide Launched

NSW Minister for Planning, the Hon Anthony Roberts MP, announced the launch of the Development Assessment Best Practice Guide at the LGNSW Planning Breakfast at Parliament House this week.

LGNSW Good Governance Forum

Good Governance in Action, LGNSW's annual governance forum (Sydney, 28-29 June), will focus on the 'who, what and how' of applying fresh thinking into practice to strengthen good governance practices across the board.

Local Government NSW Employment Law Seminar 2017 – Register Now

Specifically designed for local government, LGNSW's Employment Law Seminar (28 April, Sydney) is a must-attend event for general managers, industrial relations and human resource professionals.

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Message from the President

Cr Keith Rhoades AFSM

Friday 24 March 2017



We were delighted to launch the \$1.46 million Council Roadside Management Grants this week, in partnership with the NSW Environmental Trust. This new local council funding is administered by LGNSW and is part of a three year project which aims to build the capacity of councils to embed natural assets into integrated planning and reporting. To assist members with applications, we have developed a number of resources and information sessions. [Read more.](#)

On Tuesday, more than 90 people attended our fourth LGNSW planning series event, held at Parliament House, with guest speaker Minister for Planning Anthony Roberts. As a former mayor, the Minister brings a broad understanding to the portfolio and, during the event, spoke in a very welcome fashion of his great respect for the sector in tackling planning reform and housing affordability.

At the event, Minister Roberts also announced the *Development Assessment Best Practice Guide* which is designed to assist councils with the efficient determination of development applications. Developed in collaboration with high growth councils, the guide should prove to be a valuable tool with fine tuning practice processes and procedures. [Read more.](#)

Also this week, LGNSW Chief Executive, Donna Rygate had a series of separate meetings to advance our current key issues like financial sustainability and sector capacity with senior advisors from the Premier's team; the NSW Planning Deputy Secretary, Policy and Strategy; and the Office of Local Government's Acting CEO.

Donna and I also met with NSW Shadow Minister for Local Government, Peter Primrose on Tuesday and the Shadow Minister for Environment, Heritage, Trade, Tourism and Major Events on Wednesday - part of our efforts to ensure there is a broad understanding of sector related issues across all of our state members of parliament.

The EPA/LGNSW Liaison Committee meeting was also held on Tuesday, where we had the opportunity to review a recently completed EPA stakeholder survey and discussed air quality and a range of regulatory matters.

Donna and I attended the Australian Local Government Association (ALGA) Board meeting on Thursday with Metropolitan Vice President Cr Bill Pickering. There is degree of discomfort regarding the expiry of the Commonwealth Assistance Grants (FAGs) indexation freeze, specifically the lack of certainty that indexation will be restored. The FAGs funding program provides significant payments, with 2016-17 estimates of \$508 million (General Purpose) and \$204.1 million (Identified Local Roads Component) and the impact of an ongoing indexation freeze would be strongly felt by local government.

I urge you to impress upon your local federal MPs and senators the importance of the freeze being abolished. In the lead up to the federal Budget, ALGA has launched a campaign aimed at securing a guarantee of the restoration of indexation to FAGs. A new website endthefreeze.com has been launched with a [resources toolkit](#) to assist councils and I encourage you to get involved.

In a bit of good news, we welcomed the launch of \$50 million Smart Cities and Suburbs Program: Funding and Incubator Series by Federal Assistant Minister for Cities and Digital Transformation, the Hon Angus Taylor MP. Through the program, councils are eligible to apply for up to \$5 million for projects which apply smart technologies to target urban challenges. [Read more.](#) Councils can also sign-up for the '[Future Ready](#)' Smart Cities Incubator Series aimed at helping local communities foster bright ideas.

Finally, a reminder that registrations are open for the annual ALGWA conference which is being hosted by Penrith City Council, (4-6 May). The program is based on the theme *Your Adventure Starts Now* - challenging yourself, learning something new and getting inspired. [Read more.](#)

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The Australian Local Government Association and LGNSW are asking councils to support a campaign to restore the indexation of financial assistance grants from 2017/18.

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LGNSW is grateful to all of the councils who responded to the request for expressions of interest to provide input to the local government Capability Framework Project.

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Local Government Procurement is holding a number of training courses between April and August in Sydney for staff involved in, or in responsible for purchasing.

Water

Item 10: 2017 LGNSW Water Management Conference – Call for Presentations

LGNSW invites proposals for presentations for the 2017 LGNSW Water Management Conference.

Item 11: Productivity Commission National Water Reform Inquiry

Members are encouraged to provide feedback to LGNSW and make submissions on the Productivity Commission's National Water Reform Inquiry issues paper (by 18 April 2017).

Learning

Item 12: Know Your Planning Course for Councillors

LGNSW's Know Your Planning Course (19 May, Sydney) will help councillors understand their role in the planning process.

Item 13: Local Government NSW Employment Law Seminar 2017 – Register Now

Specifically designed for local government, LGNSW's Employment Law Seminar (28 April, Sydney) is a must-attend event for general managers, industrial relations and human resource professionals.

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Conferences and Events

Item 1: Upcoming conferences and events

LGNSW Good Governance Forum

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Grants and Funding

Item 2: Grant and funding opportunities for Local Government

Smart Cities and Suburbs Program: Funding and Incubator Series

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Council Roadside Reserves Grants

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General Interest

Item 3: LGNSW Good Governance Forum

Good Governance in Action, LGNSW's annual governance forum (Sydney, 28-29 June), will focus on the 'who, what and how' of applying fresh thinking into practice to strengthen good governance practices across the board.

This forum will help local councils ensure their governance practices are of the highest possible standard, especially in light of recent changes to the *Local Government Act 1993*. Speakers include John McMillan, the NSW Ombudsman and Margaret Crawford, the NSW Auditor-General,

Forum content includes:

- Critical issues and lessons to be drawn from interstate and overseas
- Case studies of successful efforts to improve the quality of governance
- The implications of the digital revolution and how technologies can advance good governance
- Implementation of last year's amendments to the *Local Government Act 1993*
- Specific areas of change and improvement, including roles, responsibilities and ethics; financial management; audit; and community engagement
- Action planning for councils and Local Government NSW.

This event is essential for councilors, mayors, senior managers and key stakeholders concerned with promoting the highest standards of governance across NSW local government.

See LGNSW's website for [more information and to register](#).

Date and Location

28 and 29 June 2017
Amora Hotel Jamison Sydney
11 Jamison Street Sydney

Further information and registrations

[LGNSW Good Governance Forum](#)

Cost

LGNSW Members: \$990 incl. GST
Non-members: \$1,980 incl. GST

Contact

LGNSW Learning Solutions
(02) 9242 4181
learning@lgnsw.org.au

Ref: I98/0012 SA

General Interest

Item 4: Campaign to Restore the Financial Assistance Grants Indexation

The Australian Local Government Association and LGNSW are asking councils to support a campaign to restore the indexation of financial assistance grants from 2017/18.

ALGA has launched a new website to campaign for the restoration of FAGs indexation – endthefreeze.com.

Despite ongoing advocacy the federal government has failed to provide a firm guarantee to the local government sector that the indexation of financial assistance grants (FAGs) will be restored from 2017/18 in the upcoming Federal Budget.

The freeze on the indexation of FAGs from 2014/15 to 2016/17 was announced in the 2014/15 Federal Budget.

With preparations for, and discussions on, the 2017/18 Federal Budget already well underway, it is critical and timely to remind the Australian Government of its commitments to local government.

The new campaign website encourages councils to join the campaign by contacting politicians, including their local federal Members of Parliament. The website includes a [council advocacy kit](#) – that includes templates, background information and talking points - to ensure the Australian Government keeps its promise to restore indexation to FAGs in this year's Federal Budget.

LGNSW urges councils to actively support this national campaign. ALGA can make the national arguments and make the national representations at the federal level, but nothing gets the attention of politicians, the party room or party leadership better than local stories.

Background

In the 2014/15 Budget, the federal government implemented significant cuts to financial assistance grants.

The budget put a freeze on the indexation of FAGs over three years (2014/15 to 2016/17); i.e. FAGs are not increased in line with CPI and population increases. The loss of indexation over the three year period means FAGs are to stay at \$2.287 billion per annum nationally until and including 2016/17. Over the forward estimates (2014/15 to 2017/18) a total of \$925 million will be lost in FAGs nationally.

The impact will continue beyond the forward estimates as the base level of FAGs will be permanently reduced by more than 12%. In recent years, the value of FAGs has slipped to 0.7% of total federal taxation revenue (excluding GST). With the indexation freeze, this figure is to fall to 0.53% by 2017/18. ALGA's and LGNSW advocate that FAGs to be restored to a level equivalent to 1% of total federal taxation, the level they were at in 1996.

The freeze has had the heaviest impact on rural and regional councils which depend on federal grants for a large proportion of their income.

In NSW the FAGs indexation freeze will result in losses from forgone increase of approximately \$287.7 million over the forward estimates (\$29.9 million in 14/15, \$62.2 million in 15/16, \$95.8 million in 16/17, and \$99.8 million in 17/18).

Campaign website
endthefreeze.com

Campaign kit

The campaign kit is available at:

www.councils.endthefreeze.com

ALGA Contact

Sharon Akinyi

Director Public Affairs

Ph 02 6122 9434

E: Sharon.Akinyi@alga.asn.au

LGNSW Contact

Shaun McBride

Ph 02 9242 4072

E: shaun.mcbride@lgnsw.org.au

Ref: R90/0835-11 SM

General Interest

Item 5: Local Government Capability Framework

LGNSW is grateful to all of the councils who responded to the request for expressions of interest to provide input to the local government Capability Framework Project.

Once complete, the framework will define the core knowledge, skills and abilities required of local government elected members and employees in their different roles.

In February LGNSW invited members to participate in this project and received a strong response with many councils expressing interest in joining a working group, participating in forums and/or commenting on draft documents.

The project consists of two major phases:

- the capability framework development (first half of 2017), and
- supporting tools development (second half of 2017).

For the capability framework, a conceptual approach will be established and forums held in Sydney and regional areas (during May and June) to share the proposed method with councils and gather feedback.

Once finalised, guides and tools will be developed to help councils use the framework. The tools are expected to include:

- a guide to professional development for councillors
- an online role description template
- a guide to using capabilities in workforce planning
- a guide to capability-based recruitment guide, and
- a guide to capability-based performance management and development.

Working groups for each tool will be established, to ensure a wide range of needs and experience are considered, so the resources are widely applicable to as many councils as possible.

LGNSW will issue invitations to participate in these working groups will be issued closer to the time. In the meantime, inquiries are encouraged from people who may have a particular interest in one or more areas. A second round of forums will be conducted and draft tools circulated for comment before finalisation.

For those who have expressed interest in a secondment, LGNSW will be in contact to discuss interests and availability.

Further information
Capability Framework

Contact

Sarah Artist
(02) 9242 4182
sarah.artist@lgnsw.org.au

Ref: I98/0012 SA

Community

Item 6: Smart Cities and Suburbs Program: Funding and Incubator Series

Councils are eligible to apply for up to \$5 million from the Australian Government for projects which apply smart technologies to target urban challenges. Councils can also sign-up for the 'Future Ready' smart cities incubator series.

Funding

Federal funding is available through the \$50 million Smart Cities and Suburbs Program.

All submissions must include at least one local government agency or body, and one private sector organisation during the life of the project.

Applicants can apply for grants of between \$100,000 and \$5 million to fund up to 50 per cent of eligible project costs.

The Government is particularly looking for collaborative projects which support councils and communities to use smart technology and increase the accessibility and use of public data so that:

- Cities, suburbs and towns become more liveable, productive and sustainable, and
- Urban service delivery becomes more efficient and effective.

Applications close 30 June 2017 and can be made online at the application form at business.gov.au

Incubator Series

To complement the Smart Cities and Suburbs Program funding, the Australian Government is hosting a 'Future Ready' event series between May and September 2017. The series is being run specifically to help councils prepare for smart city transformations.

The series will involve collaborative activities and events to give local government participants a deeper understanding and insight into how to create a smart city.

Registration is online in the form of a survey. Multiple people from each council can register. Registrations close 21 April.

Dates

Funding applications close Friday 30 June 2017

Series application close Friday 21 April 2017

Online information

[Smart Cities and Suburbs Program](#)

[Future Ready Series](#)

Contact

Funding

Department of Industry, Innovation and Science

P: 13 28 46 from 8am - 8pm local time, Monday to Friday

W: business.gov.au

Incubator Series

Cities Division Future Ready Team
cities@pmc.gov.au

Ref: R91/0180 ER

Environment

Item 7: Council Roadside Reserves Grants

New funding of \$1.46 million is being made available to councils as part of a three-year project to help manage roadside reserves.

The project is managed by LGNSW, with funding from the NSW Environmental Trust.

The project aims to build the capacity of councils to embed the values of natural assets in roadside reserves, into their integrated planning and reporting.

LGNSW has developed a Council Roadside Environmental Management Framework (CREMF) to assist councils in streamlining roadside environmental management.

The new framework includes resources and tools to help councils assess and improve the value of roadside reserves. It includes innovative solutions to manage roadside reserves as part of councils' existing built assets and infrastructure processes.

See factsheet Council Roadside Reserves, Environmental Grants.

Grant opportunity

Grants are now available for councils to be part of the statewide pilot program to trial the framework concepts to improve the management and long-term environmental value of their roadside reserve assets.

Councils can apply for up to \$50,000. Newly amalgamated councils can apply for up to \$80,000 (in recognition of larger areas and the need to integrate systems). Grants of up to \$100,000 are available for projects involving two or more councils.

Refer to the Guidelines for Applicants and submit an application online.

Attend an information session

LGNSW will hold sessions to provide councils with details on applying for grants and to introduce councils to the framework. Register for an information session in one of the following locations:

- Hunter - 27 March
- Albury - 30 March
- Armidale - 4 April
- Dubbo - 5 April

These sessions will run from 10.30am – 1pm.

LGNSW strongly encourages interested applicants to attend an information session.

Website information

For full details of the framework, grants process and information sessions, see the Council Roadside Reserves Project section of LGNSW's website.

Online information

Council Roadside Reserves Project Guidelines for Applicants

Apply online

Register for information sessions

Applications due 27 April 2017

Contact

Kathy Godfrey
Policy Officer – CRR Project
Kathy.godfrey@lgnsw.org.au

9242 4053

R16/0004 KM

Planning

Item 8: Development Assessment Best Practice Guide Launched

NSW Minister for Planning, the Hon Anthony Roberts MP, announced the launch of the Development Assessment Best Practice Guide at the LGNSW Planning Breakfast at Parliament House this week.

Designed to assist councils with the timely and efficient determination of development applications, the guide draws on successful practices and was developed in close collaboration with a number of high growth local councils. It draws on leading practice processes and procedures which have already shown to be effective by some councils.

Key best practice principles covered in the guide include:

- Investment in pre-lodgement interaction
- Performance culture
- Decisions made at the right level, and
- An understanding of roles and responsibilities.

Review

To ensure the guide reflects the needs of councils and applicants submitting DAs, it will be reviewed in six months. This will provide councils the opportunity to evaluate the value of the guide and offer feedback.

Resources for councils

The guide also provides resources for councils in the form of:

- A Partnership Agreement - the guide recommends councils and applicants enter into a partnership agreement at the start of the development assessment process to define roles and responsibilities, and
- A Best Practice process map.

Rewarding innovation

The Minister also announced that councils' efforts in innovating and improving their development assessment processes will be recognised through a Premier's award, a Planning Institute of Australia (NSW) award, and Department of Planning and Environment sponsored Local Government NSW award. Details of the awards will be provided shortly.

Refer to the information box for the link to the guide and contacts for further information.

Online Information

[Development Assessment Best Practice Guide](#)

Contact Information Email information@planning.nsw.gov.au

Phone: 1300 305 695

Ref: R90/0486 SMcB

Procurement

Item 9: Procurement Training Program

Local Government Procurement is holding a number of training courses between April and August in Sydney for staff involved in, or in responsible for purchasing.

Spend Analysis for Savings, Efficiencies, Compliance & Collaboration Sydney CBD – Wednesday 5 April 2017

A practical one-day course will provide participants with the ability to look for efficiencies, savings and reinforce compliance. It will cover internal analysis, external factors such as economic development and how to drive fact based procurement and contract management decisions. The course will particularly suit procurement and finance professionals. [More information.](#)
[Register online.](#)

Certificate IV in Procurement and Contracting Sydney CBD - Starting in May

A practical, hands-on program gives participants practice gaining approvals, and developing procurement plans, related legislation and key documents such as specification requirements, the Request for Tender and the Tender Evaluation Plan.

2017 dates (participants must attend all four blocks):

Block 1: 8-10 May 2017

Block 2: 7-8 June 2017

Block 3: 28-30 June 2017

Block 4: 2-4 August 2017

[More information and to register.](#)

Advanced Contract Management

Sydney CBD – Tuesday 16 & Wednesday 17 May 2017

A two-day course, designed to advance skills in contract management, will suit people managing or planning to manage high-risk, complex contracts. A large portion of value is extracted (or lost) post contract award. Through advanced contract management, participants will learn to manage risk, increase innovation, reduce waste and increase efficiency. [More information.](#) [Register online.](#)

Evaluation, Supplier Selection and Contract Establishment

Sydney CBD – Wednesday 24 May 2017

A one-day course to support supplier selection and evaluation techniques aligned to probity and value for money. Learn key tips on setting up evaluation criteria for the quotation and tender stage to ensure the right supplier is selected. Designed for staff either currently involved in quotation/tender evaluations or about to do so. Participants will come away with practical skills applicable in the local government context. [More information.](#) [Register online.](#)

Local Government Procurement (LGP) offer a range of training from [eLearning](#), [one day procurement courses](#) to [procurement qualifications](#).

For further information; view the [LGP Training Calendar](#) or contact, [LGP Training](#) or 02 8270 8709.

Online information
[LGP Training website](#)

Registrations
[LGP Training Calendar](#)

Contact
LGP Training
02 8270 8709
training@lgp.org.au

Ref: R05/0057 MB

Water

Item 10: 2017 LGNSW Water Management Conference – Call for Presentations

LGNSW invites proposals for presentations for the 2017 LGNSW Water Management Conference.

The annual Local Government NSW (LGNSW) Water Management Conference presents local government with a broad range of information on water policy, water management and issues associated with water supply and sewerage services provided by council-owned and operated local water utilities.

The 2017 conference will be co-hosted by LGNSW and Dubbo Regional Council and held at Dubbo RSL Memorial Club from Monday, 4 September to Wednesday, 6 September 2017.

Councils and other stakeholders are invited to submit presentations, case studies and/or suggestions for the conference program. Presentations are invited on (but are not limited to):

- Water security, climate change and alternative supply and demand solutions in regional areas (e.g. managed aquifer recharge, recycling, potable reuse, desalination)
- Smart data usage and solution for small-to medium-sized water utilities
- Drinking water quality management including emerging challenges such as the introduction of microbial health-based targets and the management of (chemical) micro-pollutants
- Ongoing and emerging policy challenges for local water utilities in regional NSW including:
 - Productivity Commission Inquiry into the Reform of Australia's Water Resources Sector
 - Regulatory reform (NSW best practice, Harper Competition Policy Review's recommendation on the regulation of urban water)
 - Institutional reforms (e.g. local water utilities and joint organisations)
 - Future funding for local water utilities.

Proposals should include:

- A brief outline of the issue/main focus of your paper/suggestion
- The preferred format (e.g. presentation, panel or workshop topic)
- Possible presenter(s) and a brief bio (50 words maximum)
- Outcomes for conference delegates.

LGNSW does not accept presentations which are solely commercial in nature. Please forward proposals to [Sascha Moege](mailto:Sascha.Moege@lgnsw.org.au).

Date

Papers due by Friday, 21 April 2017

Conference details

Monday, 4 September to

Wednesday, 6 September 2017

Dubbo RSL Memorial Club, 178
Brisbane St, Dubbo NSW 2830

Further information

[LGNSW Water Management
Conference](#)

Contact

Sascha Moege

Senior Policy Office

02 9242 4045

sascha.moege@lgnsw.org.au

Ref: R15/0008 SM

Water

Item 11: Productivity Commission National Water Reform Inquiry

Members are encouraged to provide feedback to LGNSW and make submissions on the Productivity Commission's National Water Reform Inquiry issues paper (by 18 April 2017).

The National Water Reform Inquiry is assessing the progress of the National Water Initiative in achieving its objectives and outcomes, as well as the need for future reform.

The inquiry will not only review current water policy settings but also focus on upcoming challenges to ensure policy settings are future proof. Climate change and variability, population growth and ageing water infrastructure have been identified as looming challenges.

Importantly, the inquiry will also examine the performance, and capacity to address future challenges, of the urban water sector, including in regional areas of NSW (councils' local water utilities).

LGNSW submission

LGNSW will make a submission on the issues paper focusing on the achievements of local water utilities and how future challenges are to be addressed (i.e. water supply security, drinking water quality management and health based targets and associated investment needs), and best practice regulation.

To inform its submission, LGNSW asks councils to provide feedback to LGNSW (see text box) on the issues paper.

Next steps

The Productivity Commission will release a draft report in September 2017 for consultation and a final report in December 2017.

In 2018, the Productivity Commission will undertake a separate review of the implementation of the Murray Darling Basin Plan.

Key dates

Submissions to issues paper are due on 18 April 2017.

Information on the inquiry Water Reform Inquiry

LGNSW Contact

Sascha Moege
sascha.moege@lgnsw.org.au or
02 9242 4045

Ref: R90/1056-12 SM

Learning

Item 12: Know Your Planning Course for Councillors

LGNSW's Know Your Planning Course (19 May, Sydney) will help councillors understand their role in the planning process.

This course covers top ten issues that councillors need to understand about the planning system, including up to date information on planning legislation, policy and council practice.

Topics include:

- State and local government roles in planning
- Strategic planning and statutory planning
- Densification and local issues
- Independent planning panels
- The gateway test and spot rezonings
- Development applications and complying development – what's the difference?
- Controversial activities
- Community engagement
- Review and court matters

Planning is contentious and for this reason it will always be challenging. This course will be interactive, stimulating and will challenge views. Learn more about how to make planning decisions that matter.

Contact [LGNSW Learning Solutions](#) to discuss running a course in-house or with other organisations in your area.

Date and location

Friday 19 May 2017
Sydney

Online information

[Know your planning](#)

Registrations

[Learning Solutions registrations](#)

Cost

LGNSW Members \$660 incl. GST
Non-members \$1,320 incl. GST

Contact

LGNSW Learning Solutions
02 9242 4081
learning@lgnsw.org.au

Ref: I98/0012 SA

Learning

Item 13: Local Government NSW Employment Law Seminar 2017 – Register Now

Specifically designed for local government, LGNSW's Employment Law Seminar (28 April, Sydney) is a must-attend event for general managers, industrial relations and human resource professionals.

The annual seminar brings together legal and industrial experts to discuss recent legislative changes and their implications for local government.

Seminar topics include:

- Changes to the Industrial Relations Commission of NSW
- Employment contracts – getting the basics right
- Unfair dismissal – procedural and substantive fairness explained through recent case examples
- Workplace behaviour – drawing the line
- Workplace culture – when does conduct outside work amount to misconduct?
- The rise of the gig economy – what are the legal implications for employers?
- Navigating the intersect between public interest disclosure management and employee management.

Speakers include:

- Chief Commissioner, Industrial Relations Commission of NSW
- Cilla Robinson, Clayton Utz
- Tim McDonald, Partner, Moray & Agnew Lawyers
- Michal Roucek and Lois Izzo, Australian Business Lawyers & Advisors
- Roland Hassall, Partner, Sparke Helmore Lawyers
- Helen Carter, PCC Lawyers.

See LGNSW's website for [more information and to register](#).

Date and Location

Friday 28 April 2017
Swissotel
68 Market Street, Sydney

Further information and registrations

[LGNSW Law Seminar](#)

Cost

LGNSW Members: \$715 (incl. GST)
Non- members: \$1,430 (incl. GST)

Contact

LGNSW Learning Solutions
(02) 9242 4181
learning@lgnsw.org.au

Ref: I98/0012 SA

Learning

Item 14: LGNSW Upcoming Workshops

LGNSW is offering a range of workshops to local government professionals and elected members between now and June.

Workshops are provided at competitive rates and are specifically designed for the sector.

Making Consultative Committees More Effective

Ballina – Monday 3 April 2017; Narrabri – Monday 29 May 2017; Wagga Wagga – Tuesday 13 June 2017

Gain an understanding of the roles and responsibilities of consultative committees in the local government context. [More information](#)

People and Performance

Sydney – Thursday 4 May 2017

Learn the art of communicating with different personality types to improve staff performance and motivation. [More information](#)

Resilience and Wellbeing

Sydney – Monday 8 May 2017

Discover how to contribute to a positive, productive and mentally healthy workplace. [More information](#)

Social Media

Sydney – Tuesday 9 May 2017

Learn how to reach, inform, educate and engage with citizens using social media. [More information.](#)

Understanding Strategic Thinking

Sydney – Friday 12 May 2017

Explore how strategic thinking will improve the efficiency and effectiveness of council performance. [More information.](#)

Price Setting for Fees and Charges

Sydney - Tuesday 16 May 2017

Learn how to develop and apply effective price setting for significant outcome improvements. [More information](#)

Local Training

Contact [LGNSW Learning Solutions](#) to discuss running a course in-house or with other organisations in your area.

Online information

[LGNSW Training](#)

[LGNSW Learning Calendar \(January-June 2017\)](#)

Registrations

[Learning Solutions registrations](#)

Contact

LGNSW Learning Solutions
02 9242 4081
learning@lgnsw.org.au

Ref: I98/0012 SA

In the News

Item 16: ALGA Newsletter

[View the latest newsletter distributed by the Australia Local Government Association.](#)